



ARTISAN CHEESE & FINE FOOD

64 Papworth Business Park, Atria Court, Stirling Way, Papworth Everard, Cambridge, CB23 3GY

Cheese+ Corporate Social Responsibility Policy

Business Conduct

Cheese+ will:

- Ensure that business practices comply with relevant legislation and regulations
- Report financial information in a complete, honest and timely manner
- Consider the social, ethical, health and environmental implications of our business activity
- Ensure that decisions are taken by people who are authorised, qualified and accountable

Sustainable Development

We recognise the importance of sustainable development and to support this:

- We are committed to achieving economic, ecological and social responsibility objectives of Sustainable Development
- We will monitor how our operations impact the environment and strive for continuous improvement

People

We consider that our people are our most valuable asset and we want them to feel respected, well managed and able to fulfil their potential. To achieve this, we will:

- Provide good and safe working conditions
- Promote quality of opportunity and encourage diversity in the workforce
- Maintain clear disciplinary and grievance procedures
- Treat employees honestly and fairly

Clients

We want to win and maintain customer by developing services which are safe, environmentally acceptable and value for money whilst building relationships of trust and partnerships of confidence. To achieve this, we will:

- Work with clients to create added value
- Communicate clearly and regularly with clients and listen to their views
- Respond promptly to feedback
- Ensure that our services are supported by commercial, technical and environmental expertise
- Promote best practice and value for money

Suppliers and Contractors

We aim to procure the highest quality services and value for money from all suppliers and subcontractors and encourage them to abide by the same principles. To achieve this, we will:

- Assess and approve suppliers and contractors
- Pay in accordance with contractual terms for products and services
- Expect that our complaints are dealt with promptly and that action is taken to improve future performance
- Communicate regularly to guarantee that our ongoing requirements are addressed

The Community

We want to succeed as a business in alliance with the communities in which we operate. To achieve this, we will:

- Work with local community to develop skills, education, training and shared knowledge
- Respect local cultural and religious needs
- Respond promptly to enquiries from interested parties and provide relevant information about our activities
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Health, Safety and the Environment

We commit to high standards of health, safety and environmental protection. To continue to achieve this, we will:

- Ensure that health, safety and environment are a prime consideration in any activity we undertake
- Apply health, safety and environmental law to all operations

- Promote and maintain policies on health, safety and environment and encourage best proven practice
- Carry out risk assessment and impact assessment of our activities
- Allocate responsibilities across all levels of the company
- Ensure that all employees are competent and adequately trained
- Measure, review and monitor our performance

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